

How to add your COVID-19 digital certificate to the Service Victoria app

Download your COVID-19 proof from myGov by following these simple steps:

Step 1.

Create a **myGov account**, if you don't have one

Step 2.

Link Medicare to **myGov**, if it's not already linked

Step 3.

Select the '**Proof of COVID-19 vaccination**' quick link, then **select** '**View history**'

Step 4.

Select your name to download your **COVID-19 digital certificate** or **immunisation history** statement from your Medicare online account

Step 5.

Link your **COVID-19 digital certificate** to the Service Victoria app by **selecting** '**Share certificate**'

Step 6.

Tap '**share**' to Service Victoria, **click** '**Accept and share**' and then '**Add certificate**'

Step 7.

To prove your vaccination status with a business or venue, **scan** their **Service Victoria QR code**. Your check-in confirmation will reveal an additional **green tick** to prove you are vaccinated.

Who can I call if I need help?

Staff may be able to assist you in checking in if you need help. If you need further assistance call the 24/7 Coronavirus Hotline.
1800 675 398

For more information go to
CORONAVIRUS.vic.gov.au